

Work for DPO Group - Africa's biggest payment service provider

At DPO South Africa, we focus on our two fintech payment solutions PayGate and SiD. PayGate is our top tier payment gateway, trusted by SA's largest (and smallest) e-commerce businesses, hospitality providers, and merchants of all sizes and industries. PayGate enables companies of all sizes and industries to accept card, mobile, and all major payment methods from their website, making it easier for them to get paid online. DPO South Africa also comprises of SiD Secure EFT, SA's most trusted instant EFT payment method on the market.

About the Vacancy

Based in Cape Town. The TechOps role is responsible for the control, efficient performance, and maintenance of systems to ensure optimal performance and operation.

Educational Requirements

- Matric is essential
- Tertiary qualification is advantageous
- A good understanding and knowledge of the e-commerce/payment industry
- You have strong hands-on technical skills and can contribute to coding and architecture
- A self-starter who feels comfortable assuming responsibility for evaluating solutions and driving implementation forward with little guidance
- You recognize the value of performance, reliability, and scalability of systems

Work Experience to Back Your Qualifications

- 4+ years' experience in TechOps/ IT for a technology-focused company

What it Takes to Succeed on our Team

- Rigidly flexible; comfortable with a dynamic, unstructured, and fast-paced mission
- Able to prioritize
- Enthusiastic for the team and for the mission
- Humble, hungry, and smart, with an emphasis on hungry
- You are experienced in leading through influence



What it's Like Working for Us

The environment is pressure-driven with space for being innovative while sticking to deadlines. A balanced scorecard is used to measure the KPI's connected to the role, department and campaign performance.

Your Main Areas of Focus

- System troubleshooting, implementing the required updates to system data, configurations and applications to ensure maximum system uptime
- Follow and enforce deployment, change control procedures for any operational emergency operational updates
- Monitor system scheduled jobs, alert operational teams and remediate failures. Systems include but not limited to Host Monitor, SQL Agent.
- Conduct scheduled and random systems checks
- Conduct assessments to identify operational limitations and to initiate steps necessary for improved processes
- Improving the reliability and resilience of the infrastructure through root-cause analysis and reviewing gaps in designs and implementations
- Develop, document, and enforce system monitoring and alerting standards for all platforms through automation via scripting and applications
- Be available for afterhours and weekend systems support; schedule to be arranged with your manager
- Due to the fluid and dynamic environment within DPO, new, additional or changed position responsibilities will occur
- Successful demonstration of change orientation is an on-going responsibility in all positions

Self-Development

- Support and demonstrate Corporate Goals and Brand Values
- Contribute to staff, team and development meetings
- Take action on performance development plans
- Supplement personal learning with informal means outside of work, such as industry bodies, online forums and relevant reading

Responsibilities on Demand

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Small Things, Make a Big Difference

You'll be responsible for upholding good punctuality and attendance, your own health and safety while at the same time, avoid adversely affecting the health and safety of others at work.

It's all about teamwork; therefore, it's important you fit in with our results-driven culture by living our brand values and ensuring we provide the best possible service to all our Merchants.

How to Apply

- Update your CV
- Write a cover letter about why this role is for you
- Please email us on talentsa@dpogroup.com

**If you were referred to us by one of our existing staff members, please indicate who referred you.*

We utilize the major social channels, go like and follow us!

